

## Campaign Goals

A leading telco brand partnered with eBay to drive high-quality leads at scale to their website, to re-target and convert into loyal customers.

### Solution

A series of campaigns were designed to address all stages of the buying journey—from raising awareness to building interest, and ultimately capturing leads.





## **Brand Awareness**

Through consecutive offer-based advertisements, the brand elevated their messaging with high-impact placements across eBay's homepage. Their sponsorship during Back to School allowed them to own this key retail moment and drive to a seasonal hub.

# **Driving Engagement**

Utilizing eBay's contextual and behavioral targeting, the brand ran ads across eBay to reach heavy data users and comedy enthusiasts in their campaign.

# **Impact**

When leveraging insights on best performing keywords, best cross shopping categories, and top performing audiences, this results in the optimal campaign performance.

## Demographic

Clickers were more likely than the average eBay audience to be:

- Male
- Single
- · Age 35-54

# **Contextual Targeting**

- Keyword targeting was the most effective tactic in driving traffic.
- Top cross-shopping categories of clickers were Parts & Accessories, Women's Clothing, and Fashion Jewelry.

# **Audience Targeting**

Leveraging eBay's robust first party audience data allowed the brand to target, exclude, and build audiences based on their needs.

#### **Behavioral**



- In-market product shoppers
- · Product conquesting
- Users aged 18-34 and 34-54
- Personas including "Back to School shoppers" and "Moms"
- Device type

#### Contextual



- · Post purchase
- Electronics and cell phone accessory shoppers
- · "Cell phone" keyword targeting

## Shop-Alike



 Created new audiences based on existing customers

